

## Presentation to The Housing Scrutiny Panel

Date: 30 November 2023

Subject: Department for Levelling Up, Housing and Communities visit

## SUMMARY

In July 2023 we invited regional colleagues of the Department for Levelling Up, Housing and Communities (DLUHC) to undertake a peer 'deep dive' of our Housing Options and Temporary Accommodation Services.

The service had already identified a number of opportunities for us to develop and improve the impact of our services to residents. The 'deep dive' affirmed that our focus areas were the right ones to prioritise.

DLUHC provided their formal feedback in September 2023 and this has been incorporated into the wider Housing Options Improvement project.

This report identifies the findings of the peer review and how these recommendations are being delivered within the improvement pathway.

## RECOMMENDATION

It is recommended that Members note the contents of the presentation and make any comments or raise any questions for clarification.